PRESENTERS

- Nyasha Hinds
  - BCPS Office of Communications
- April Peel
  - Raptor Technologies, LLC
- Rachel Silber
  - BCPS Hollywood Hills High School

Established 1915
BROWARD
County Public Schools

Agenda

- The Role of a School Volunteer Liaison
- 2020/21 Volunteer Application Process
- New Volunteer Database
- Level 1 vs. Level 2 Clearances
- Virtual Volunteerism

The Role of a School Volunteer Liaison

- Collaborate with the school's administration to implement the volunteer program
- Provide ongoing support to staff and volunteers
- Conduct staff and volunteer orientation
- Ensure volunteer program materials and resources are updated
- Listen to volunteers' concerns and successes and resolve volunteer issues promptly

2020/21 Volunteer Application Process

ALL VOLUNTEERS

Step 1 Complete online application at browardschools.com/volunteer

Step 2 Wait to receive approval email with next steps

Step 3 Contact school volunteer liaison about current opportunities

New Volunteer Database

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THE GOLD STANDARD IN SCHOOL SAFETY

April Peel

Customer Success Manager

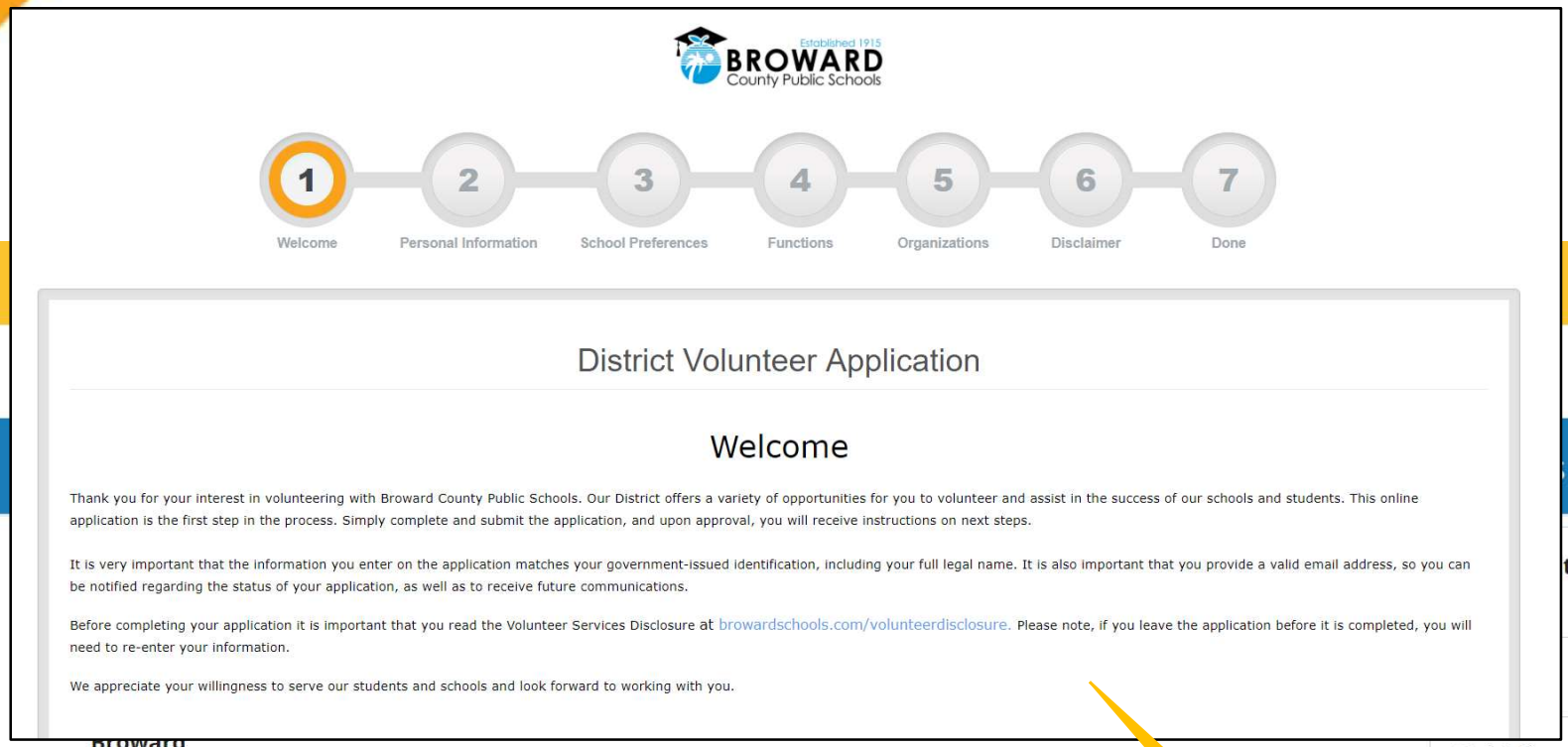
Raptor Technologies, LLC

RAPTOR®
TECHNOLOGIES
THE GOLD STANDARD IN SCHOOL SAFETY

Volunteer Training

9/17/2020

Volunteer Application



Sign In

SEARC

ty Involvement

Broward

Send Your Sales Tax to Schools

Superintendent's Screening Program

Volunteer Services

School Volunteer Liaisons

If you have questions, please contact Volunteer Services at 754-321-2300 or volunteer@browardschools.com.

Thank you for your continued support of our students and schools.

NOTE: If you would like to become a BCPS mentor, please contact the Office of Equity and Diversity at 754-321-1600.

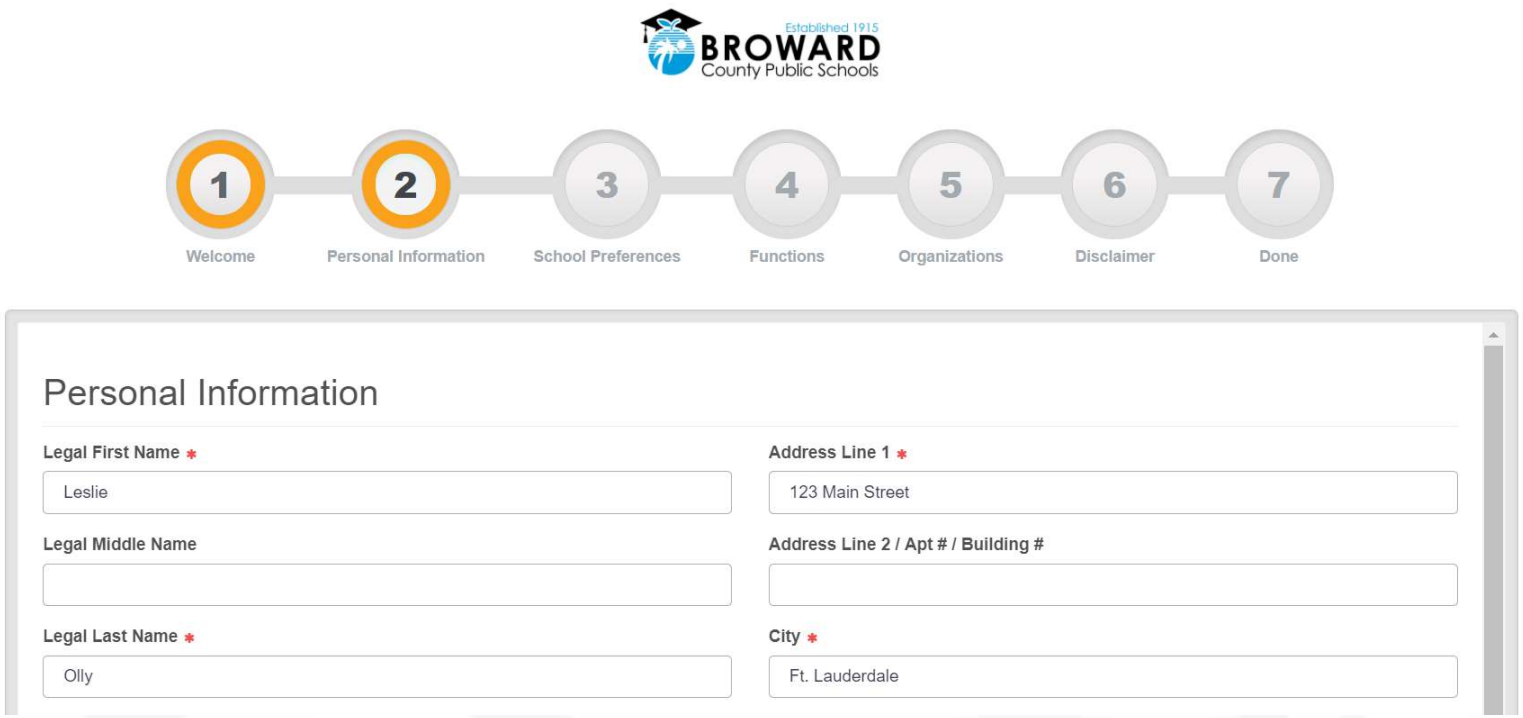
Guidelines for Virtual Volunteer Program

School Volunteer Liaisons

Superintendent's Screening Application

Volunteer Application

Personal Information



- First Name
- Last Name
- Date of Birth
- Gender
- Date of Birth
- Address
- Phone Number
- Email
- Affiliation
- BCPS Employee?

RAPTOR® TECHNOLOGIES

School Preference

RAPTOR® TECHNOLOGIES

Functions

Please select the functions from the list below. (select all that apply)

Functions available at all schools (functions are activities for which you can volunteer)

- ☐ Aftercare
- ☐ Art
- ☐ Athletic Coach — Requires Fingerprinting
- ☐ Auditorium
- ☐ Band/Music Program — Requires Fingerprinting
- ☐ Cafeteria
- ☐ Career Education
- ☐ Career Shadowing/Internship

Organizations

Disclaimer

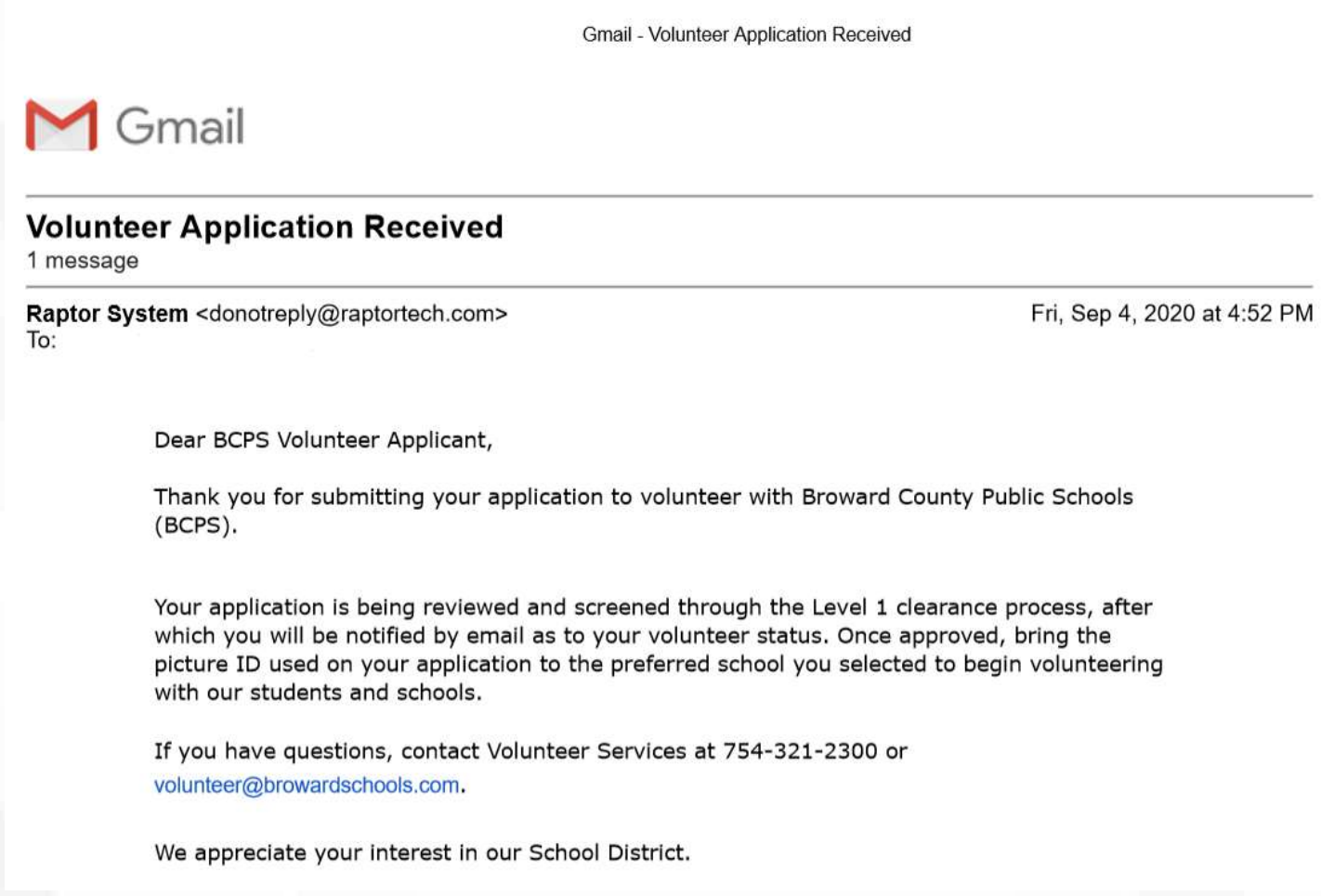
Established 1915
BROWARD
County Public Schools
1
Welcome
2
Personal Information
3
School Preferences
4
Functions
5
Organizations
6
Disclaimer
7
Done
Please read the disclaimer below and provide your signature
I certify that I am over age 18 and wish to serve as a school volunteer at the District school of my choice. Typical volunteer activities may include but are not limited to reading, classroom assistance, tutoring, and other supervised student activities. (If you are interested in volunteering at a charter school or are a student interested in community service, please contact the school directly and inquire about volunteer opportunities.)
I authorize Broward County Public Schools to conduct a criminal background check. (FS119.071(5)(a)2 & 6)
Before signing the application, it is important that you read the Volunteer Services Disclosure, which is available at browardschools.com/volunteerdisclosure.
By providing my signature, I certify that I have read the Volunteer Services Disclosure and agree to abide by the policies, procedures and guidelines of Broward County Public Schools Volunteer Services program.
Name
Leslie Olly
Signature *
By signing your name you agree to all the above statements. Use the mouse or touch screen to sign.

Closing Page

Thank You

Your volunteer application has been successfully submitted and will be reviewed per the district's volunteer policy. In the near future, you will be notified as to your volunteer status. If you have any questions, please request to speak with a volunteer representative.

Application Received Email



Gmail - Volunteer Application Received

Gmail

Volunteer Application Received
1 message

Raptor System <donotreply@raptortech.com> Fri, Sep 4, 2020 at 4:52 PM
To:

Dear BCPS Volunteer Applicant,

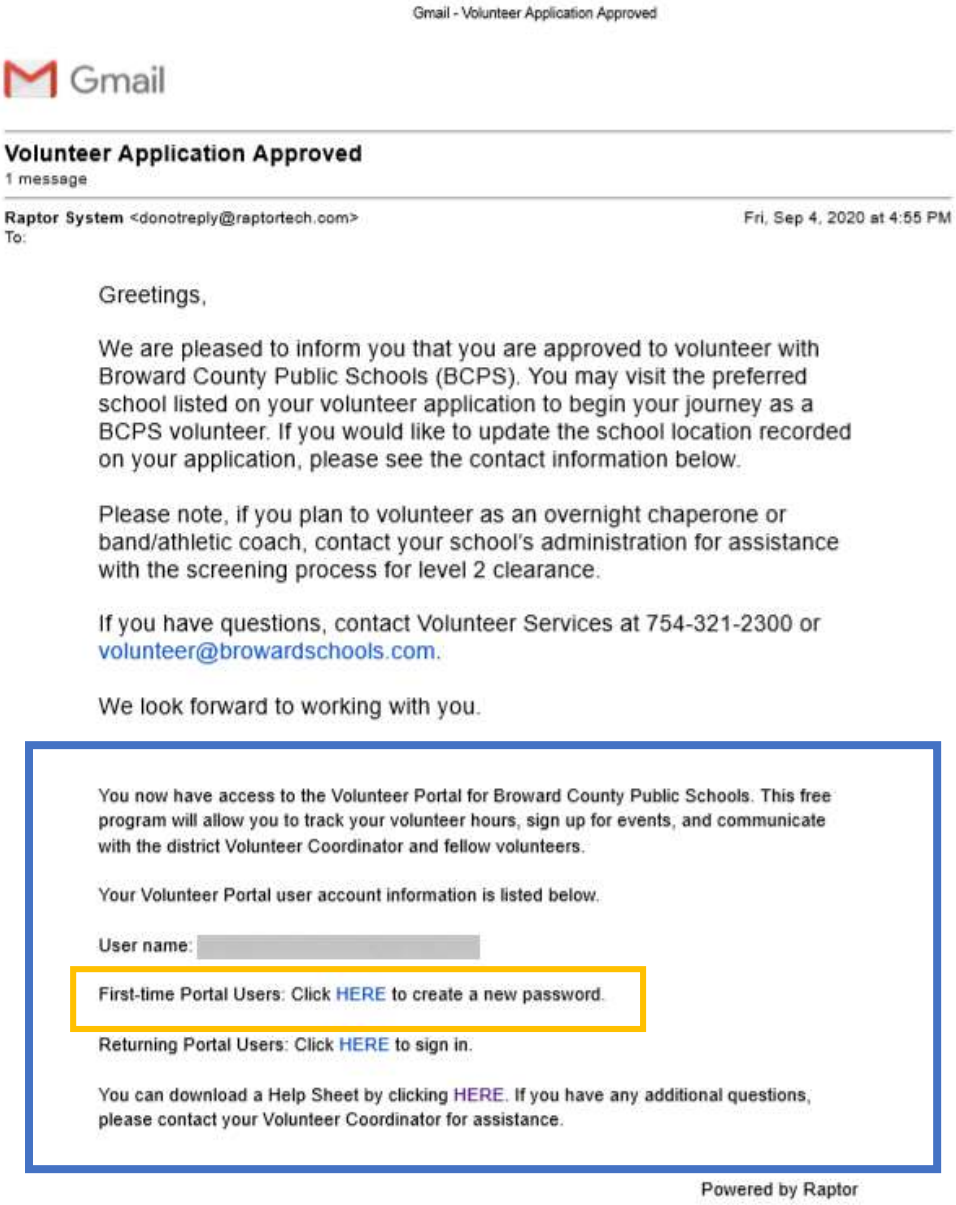
Thank you for submitting your application to volunteer with Broward County Public Schools (BCPS).

Your application is being reviewed and screened through the Level 1 clearance process, after which you will be notified by email as to your volunteer status. Once approved, bring the picture ID used on your application to the preferred school you selected to begin volunteering with our students and schools.

If you have questions, contact Volunteer Services at 754-321-2300 or volunteer@browardschools.com.

We appreciate your interest in our School District.

Application Approved Email



Gmail - Volunteer Application Approved

Gmail

Volunteer Application Approved

1 message

Raptor System <donotreply@raptortech.com> Fri, Sep 4, 2020 at 4:55 PM
To:

Greetings,

We are pleased to inform you that you are approved to volunteer with Broward County Public Schools (BCPS). You may visit the preferred school listed on your volunteer application to begin your journey as a BCPS volunteer. If you would like to update the school location recorded on your application, please see the contact information below.

Please note, if you plan to volunteer as an overnight chaperone or band/athletic coach, contact your school's administration for assistance with the screening process for level 2 clearance.

If you have questions, contact Volunteer Services at 754-321-2300 or volunteer@browardschools.com.

We look forward to working with you.

You now have access to the Volunteer Portal for Broward County Public Schools. This free program will allow you to track your volunteer hours, sign up for events, and communicate with the district Volunteer Coordinator and fellow volunteers.

Your Volunteer Portal user account information is listed below.

User name: [redacted]

First-time Portal Users: Click HERE to create a new password.

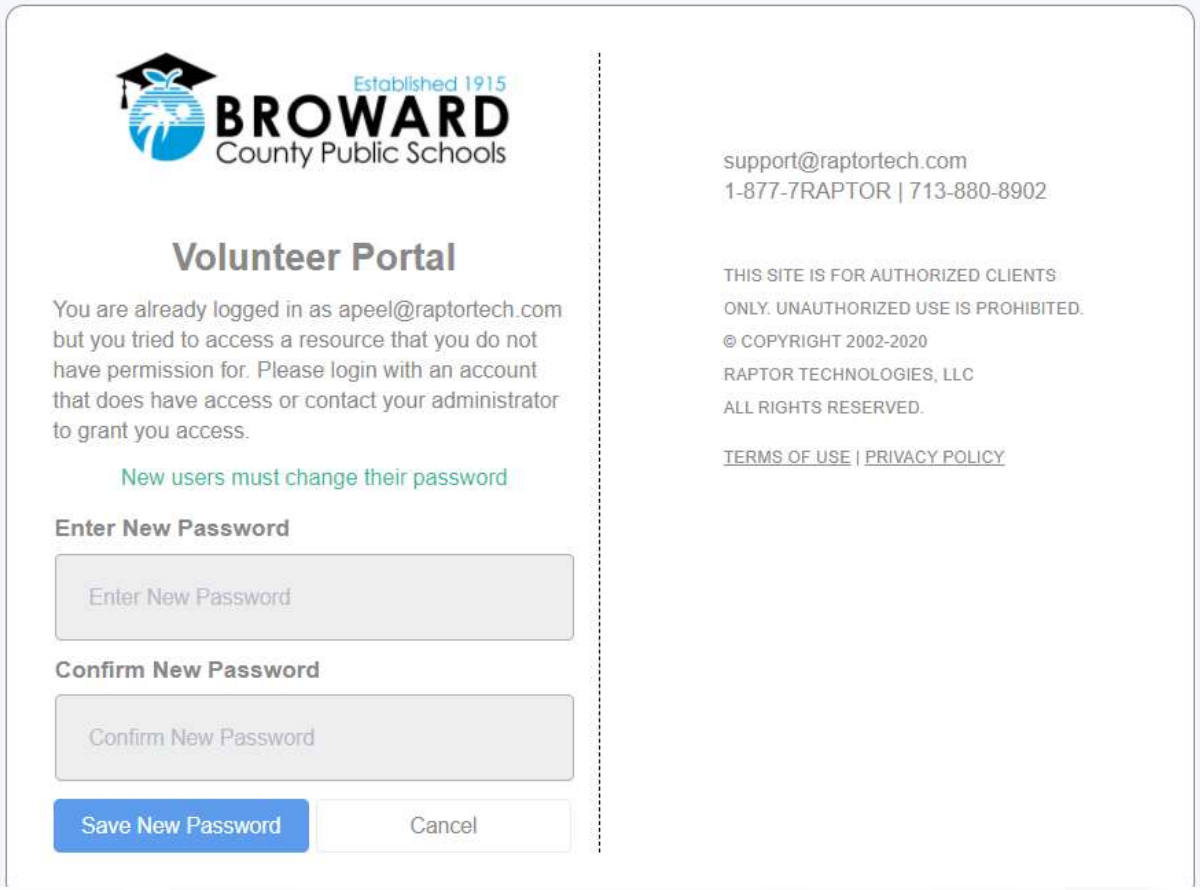
Returning Portal Users: Click HERE to sign in.

You can download a Help Sheet by clicking HERE. If you have any additional questions, please contact your Volunteer Coordinator for assistance.

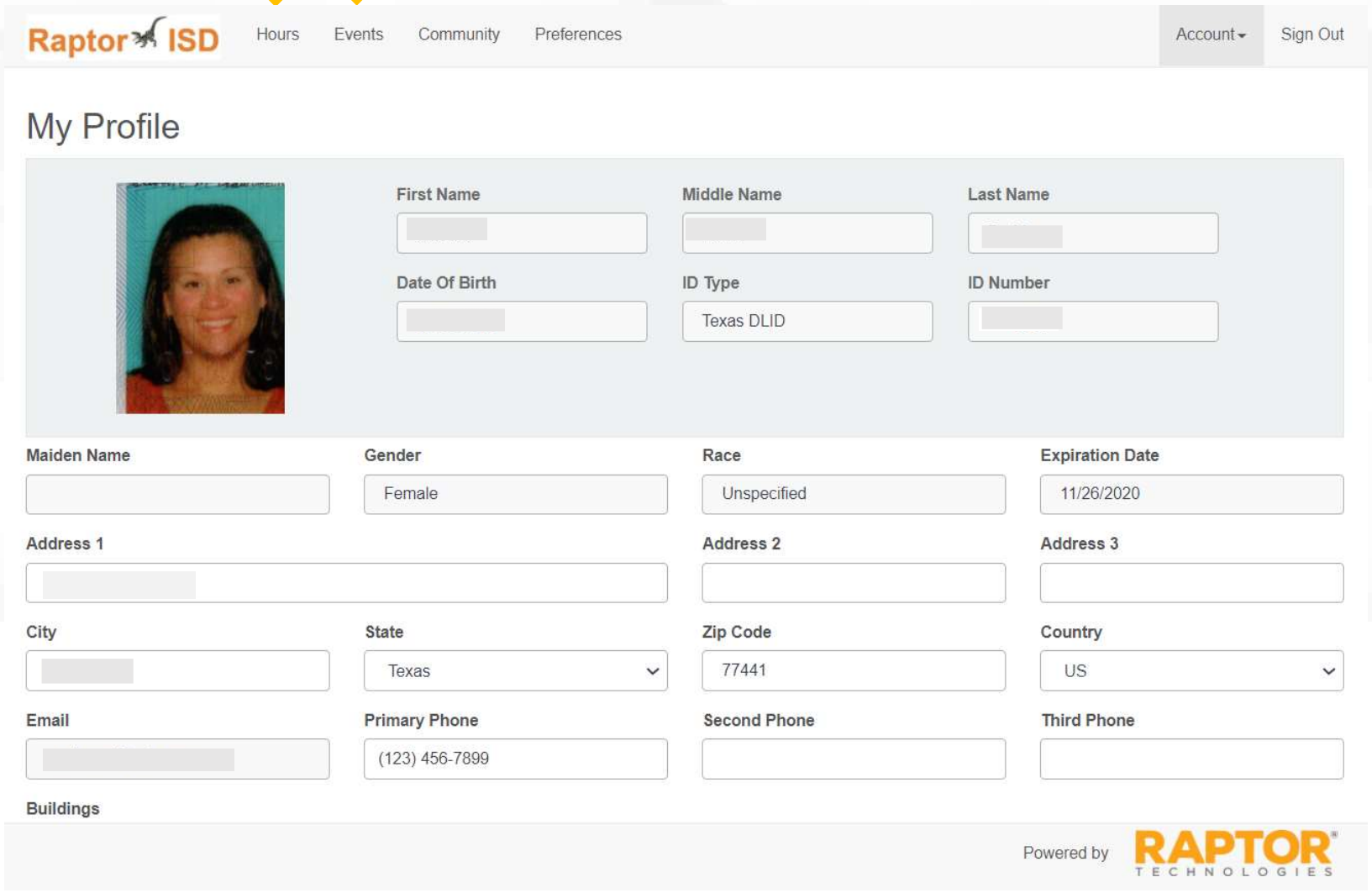
Powered by Raptor

RAPTOR® TECHNOLOGIES

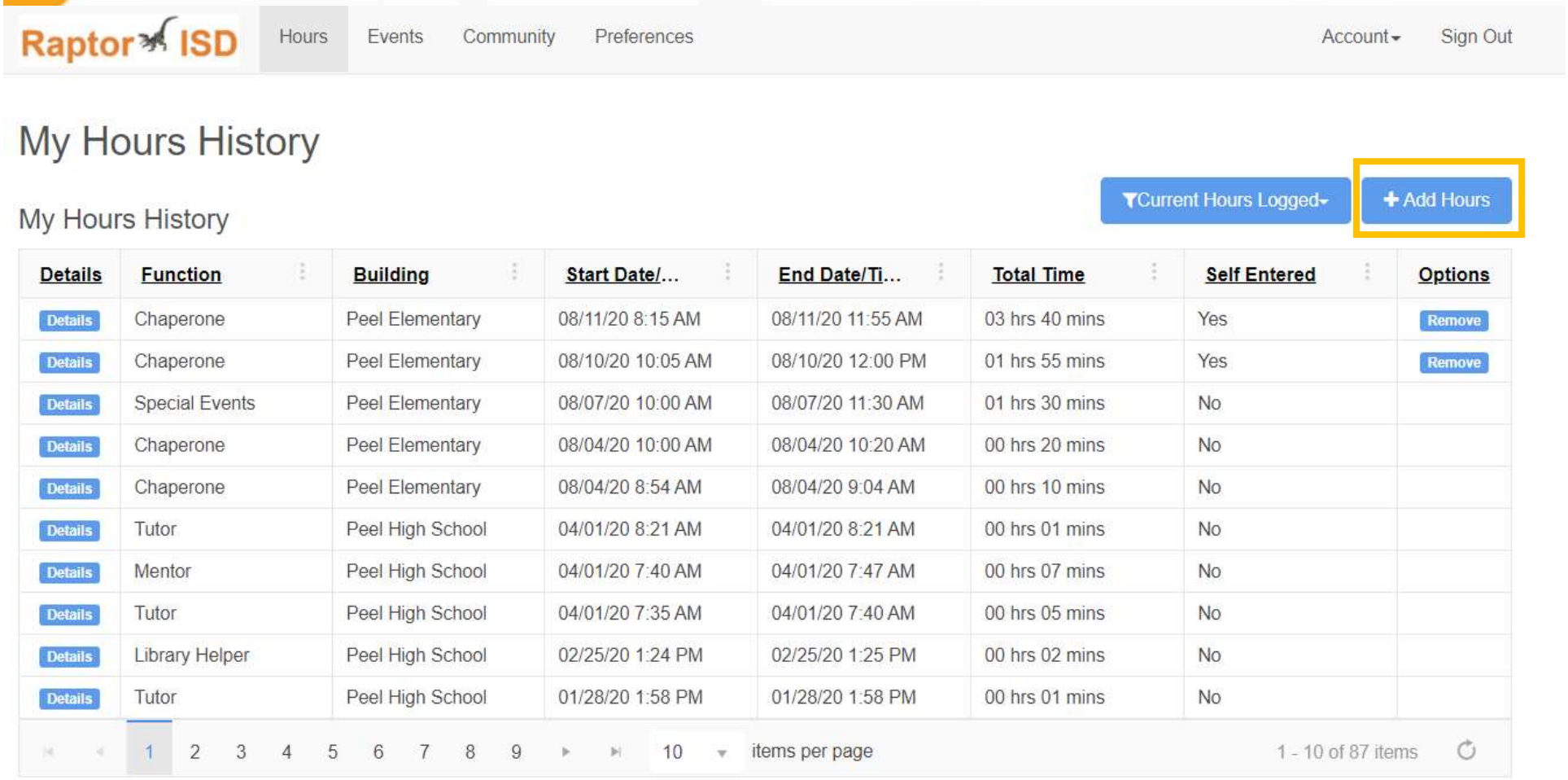
Volunteer Portal



Volunteer Portal



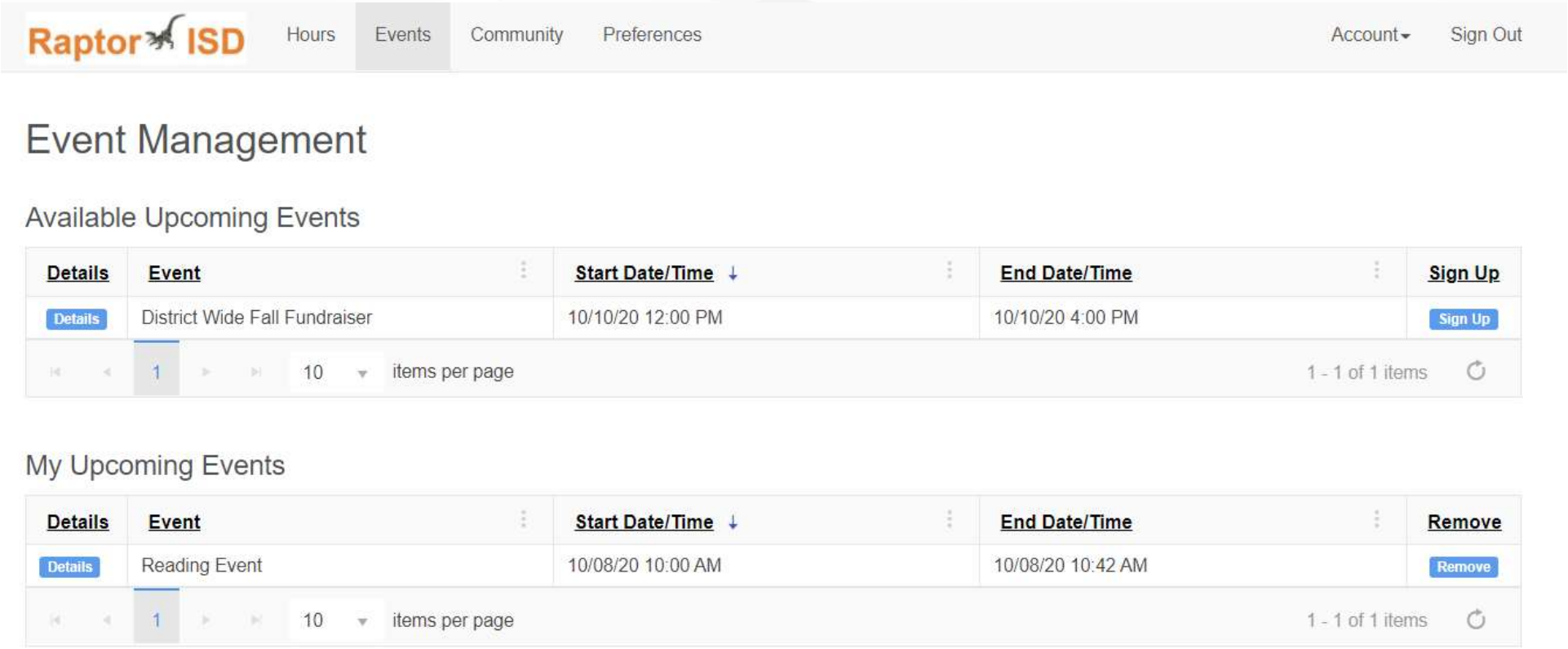
Volunteer Portal-Hours



Details	Function	Building	Start Date/...	End Date/Ti...	Total Time	Self Entered	Options
Details	Chaperone	Peel Elementary	08/11/20 8:15 AM	08/11/20 11:55 AM	03 hrs 40 mins	Yes	Remove
Details	Chaperone	Peel Elementary	08/10/20 10:05 AM	08/10/20 12:00 PM	01 hrs 55 mins	Yes	Remove
Details	Special Events	Peel Elementary	08/07/20 10:00 AM	08/07/20 11:30 AM	01 hrs 30 mins	No	
Details	Chaperone	Peel Elementary	08/04/20 10:00 AM	08/04/20 10:20 AM	00 hrs 20 mins	No	
Details	Chaperone	Peel Elementary	08/04/20 8:54 AM	08/04/20 9:04 AM	00 hrs 10 mins	No	
Details	Tutor	Peel High School	04/01/20 8:21 AM	04/01/20 8:21 AM	00 hrs 01 mins	No	
Details	Mentor	Peel High School	04/01/20 7:40 AM	04/01/20 7:47 AM	00 hrs 07 mins	No	
Details	Tutor	Peel High School	04/01/20 7:35 AM	04/01/20 7:40 AM	00 hrs 05 mins	No	
Details	Library Helper	Peel High School	02/25/20 1:24 PM	02/25/20 1:25 PM	00 hrs 02 mins	No	
Details	Tutor	Peel High School	01/28/20 1:58 PM	01/28/20 1:58 PM	00 hrs 01 mins	No	

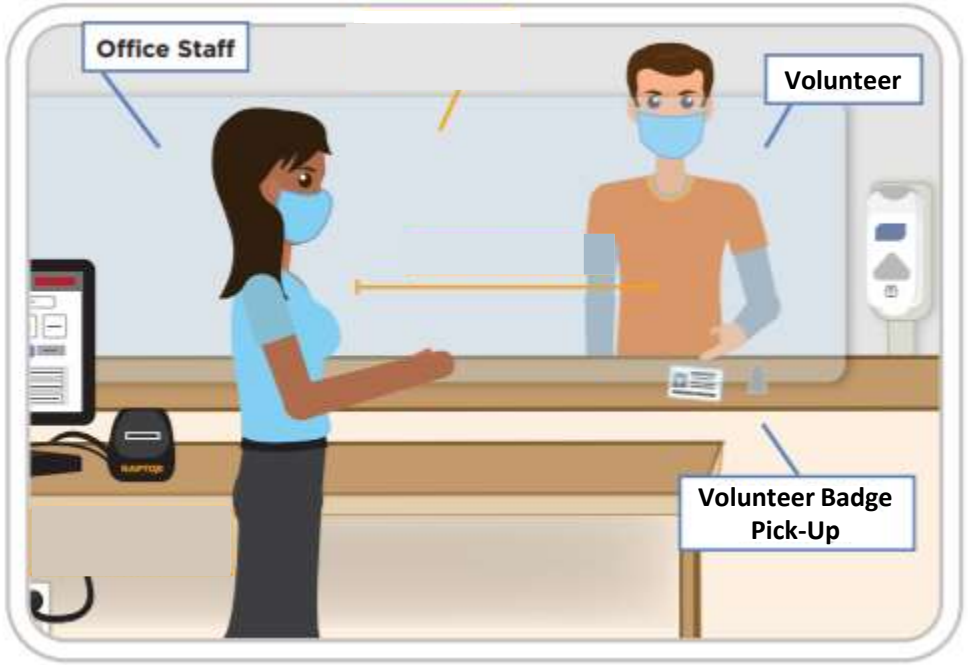
1 2 3 4 5 6 7 8 9 10 items per page 1 - 10 of 87 items

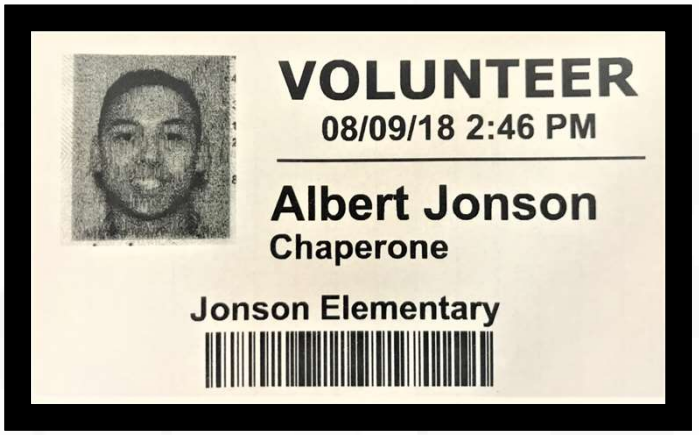
Volunteer Portal-Events



Signing in at a Campus

- Bring ID
- Receive Volunteer Badge





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RAPTOR®
TECHNOLOGIES
THE GOLD STANDARD IN SCHOOL SAFETY

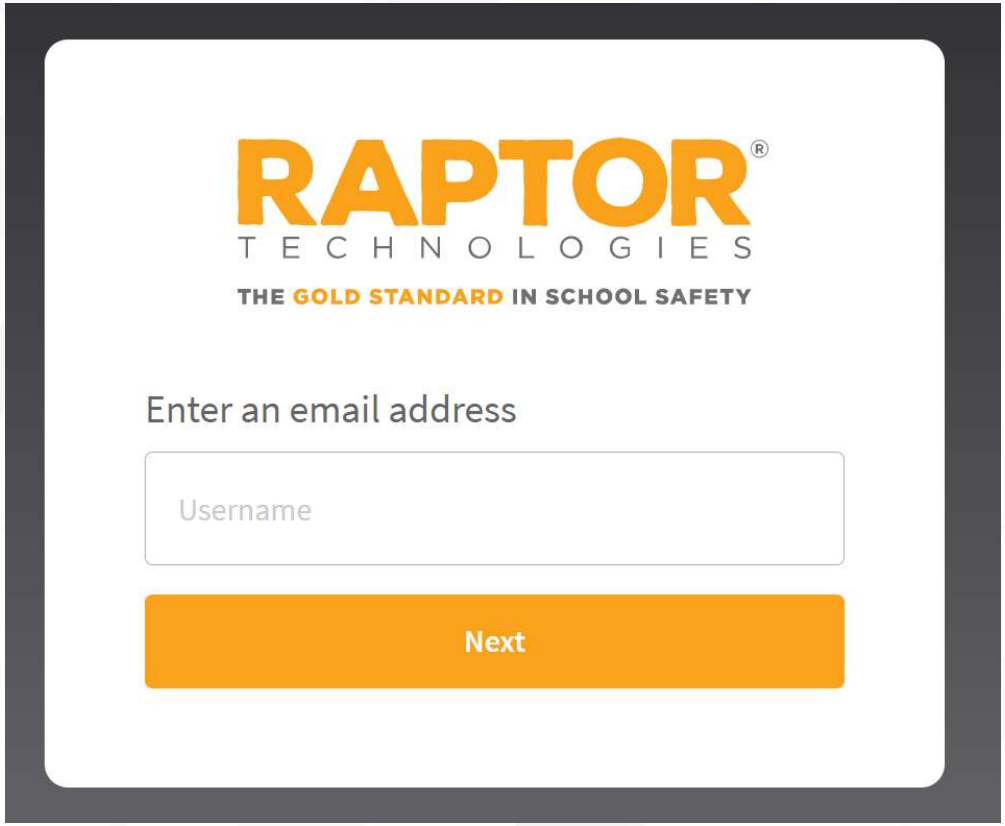
School Volunteer Liaison

9/17/2020

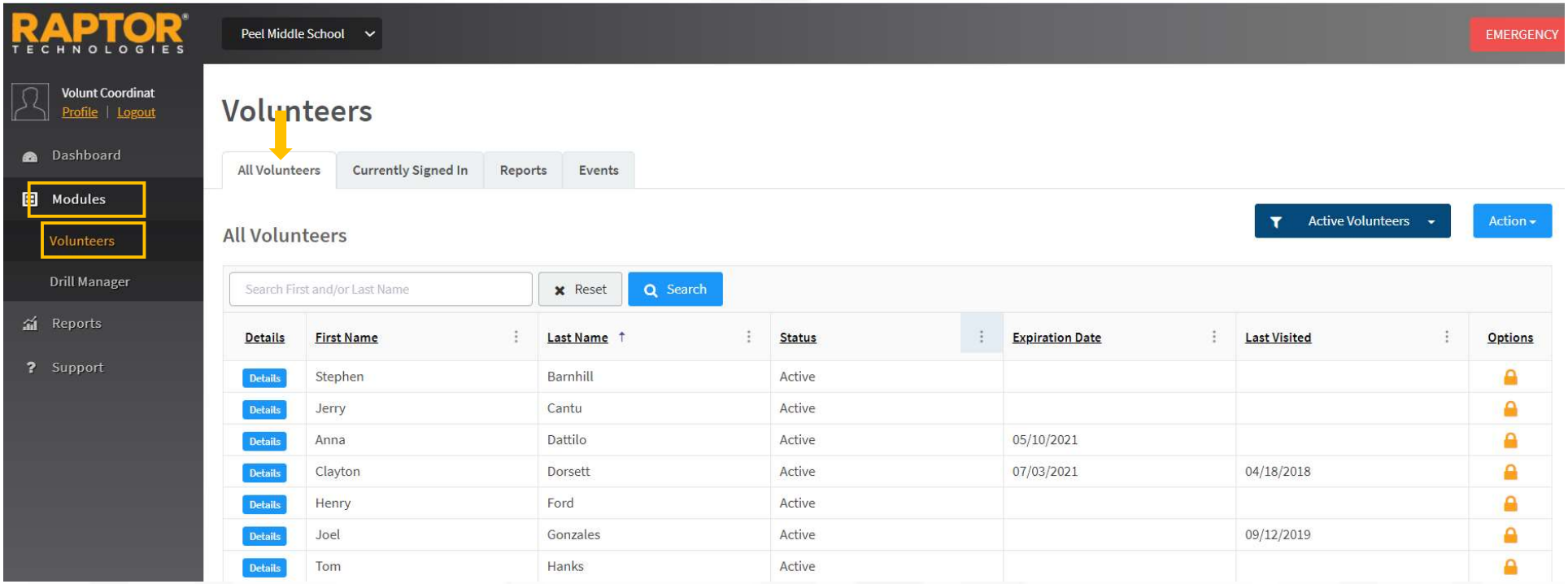
Volunteer Management

https://apps.raptortech.com

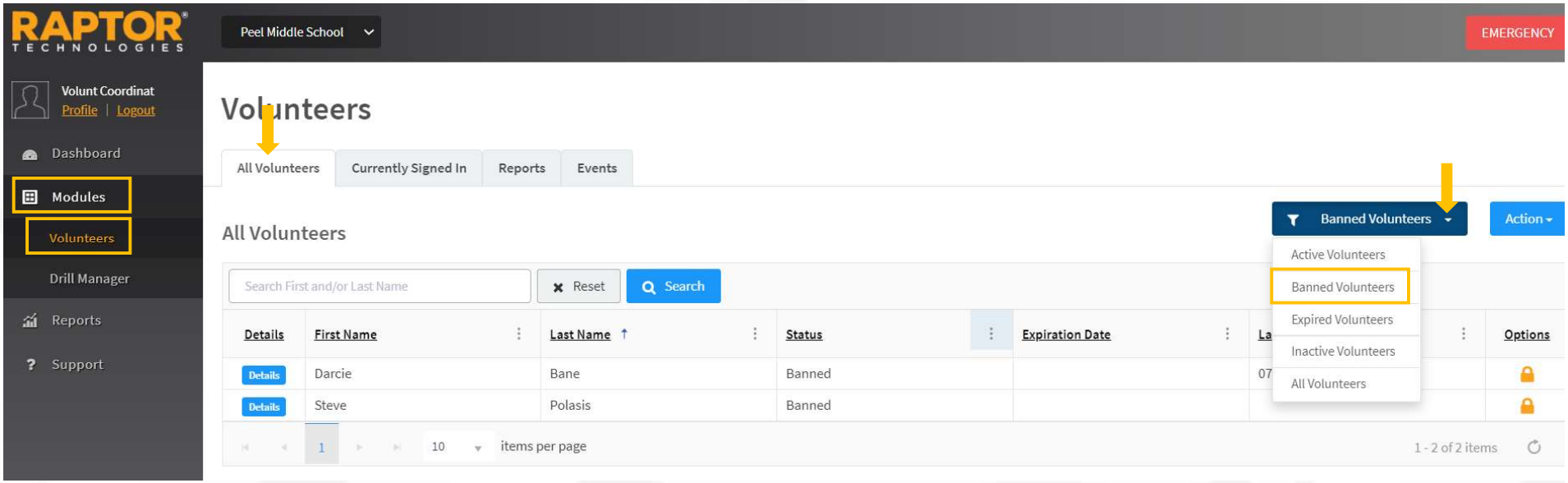
Enter District Credentials



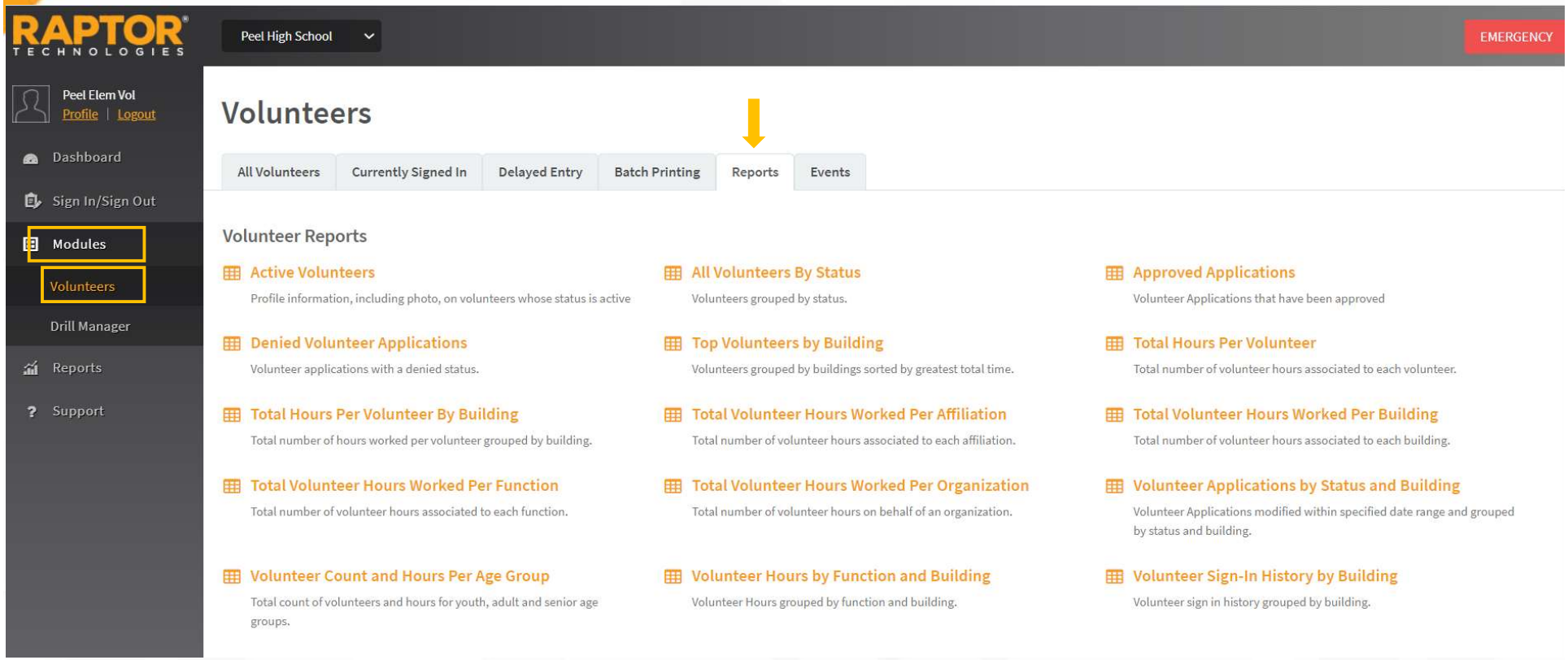
Volunteer Management- Approved Volunteers



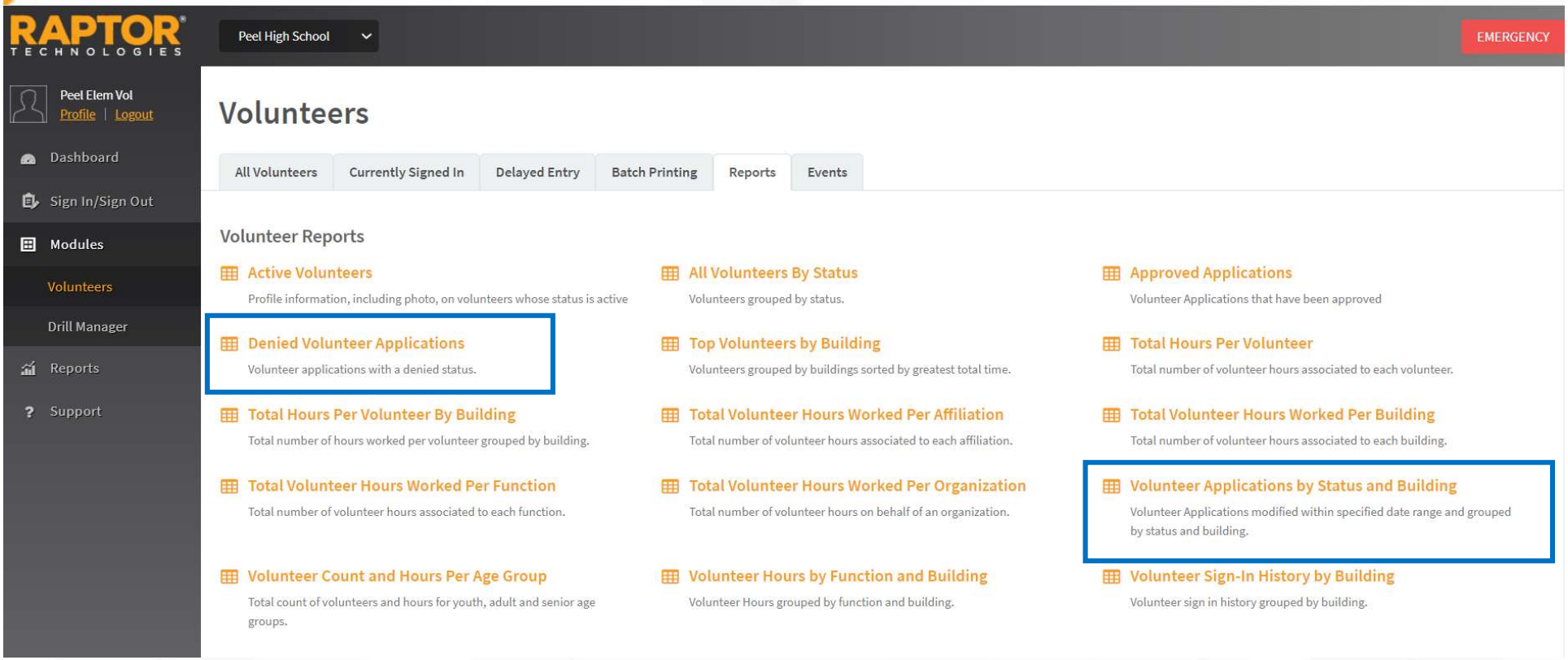
Volunteer Management- Banned Volunteers



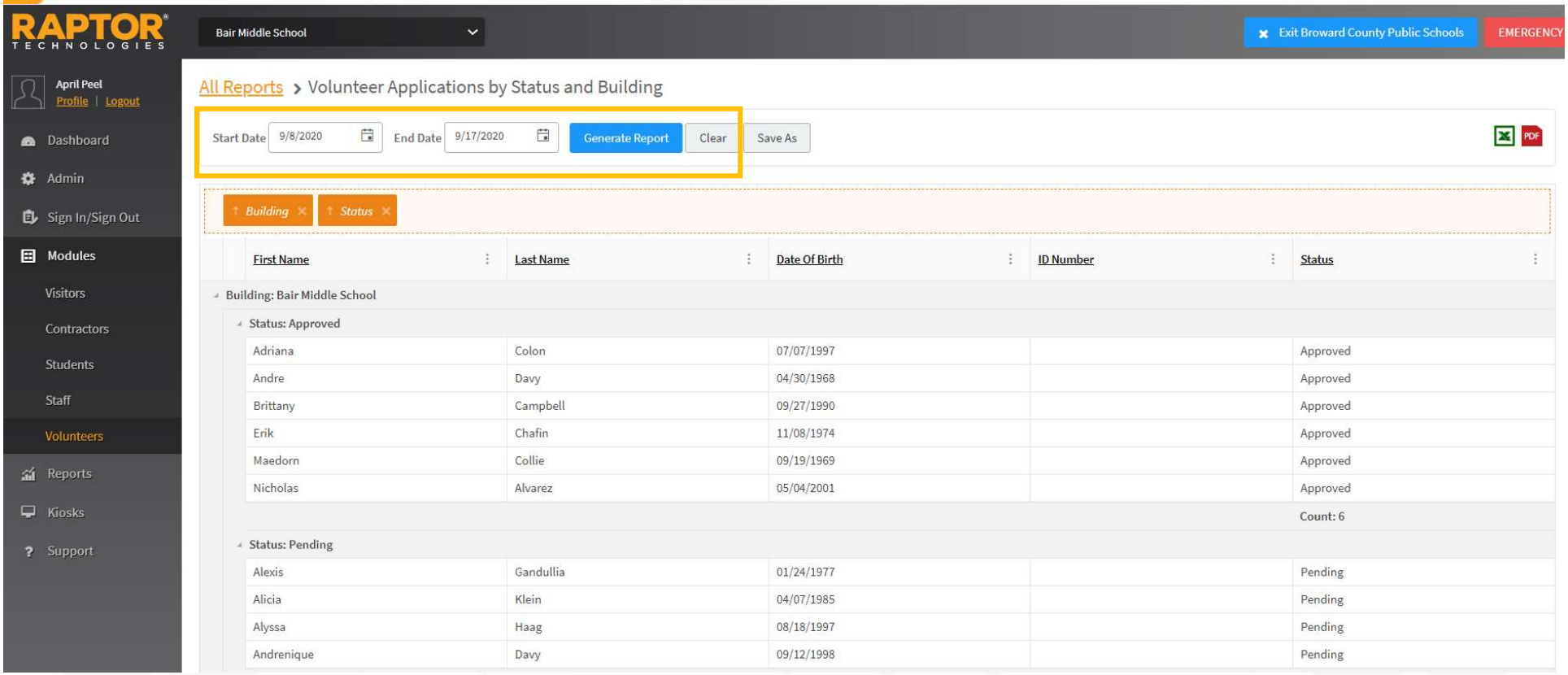
Volunteer Management- Reports



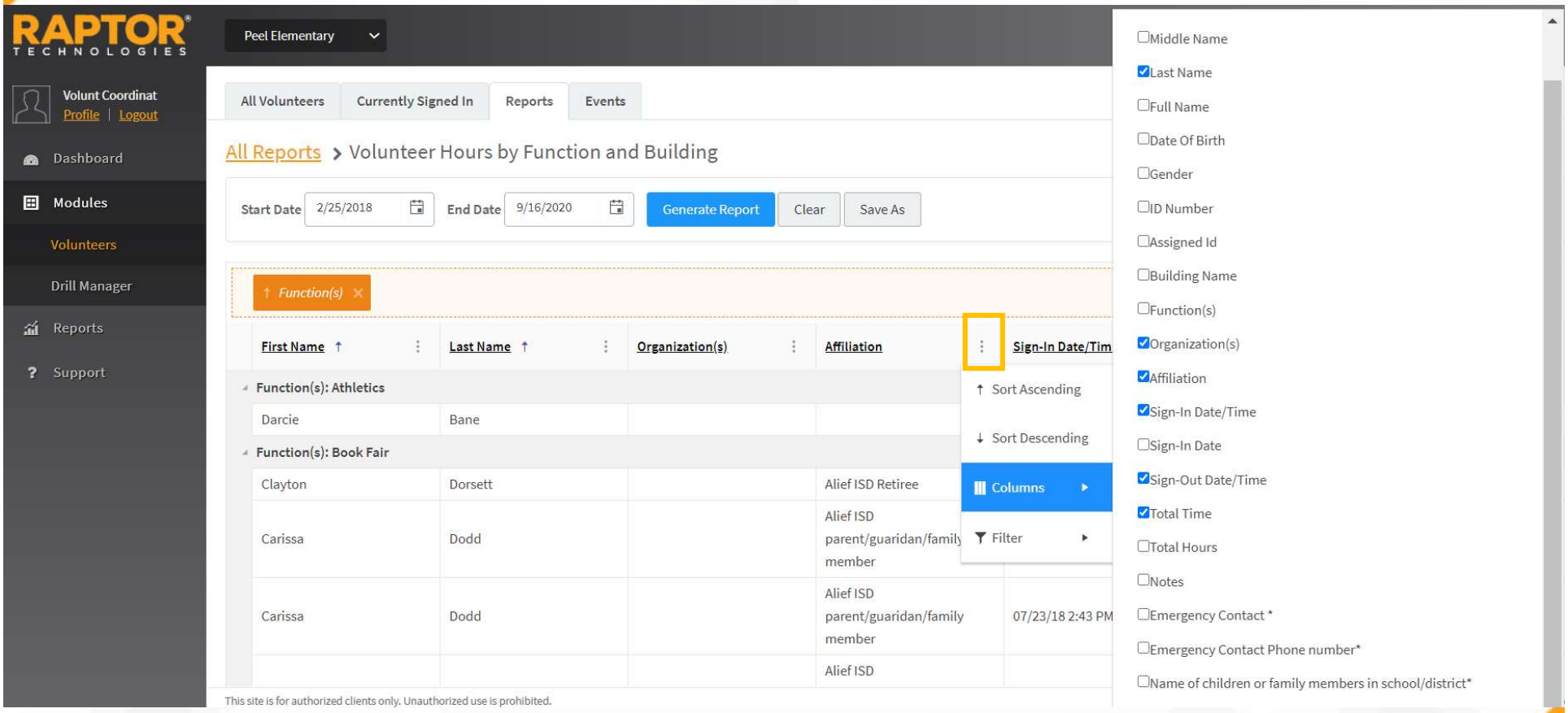
Volunteer Management- Volunteer Status Report



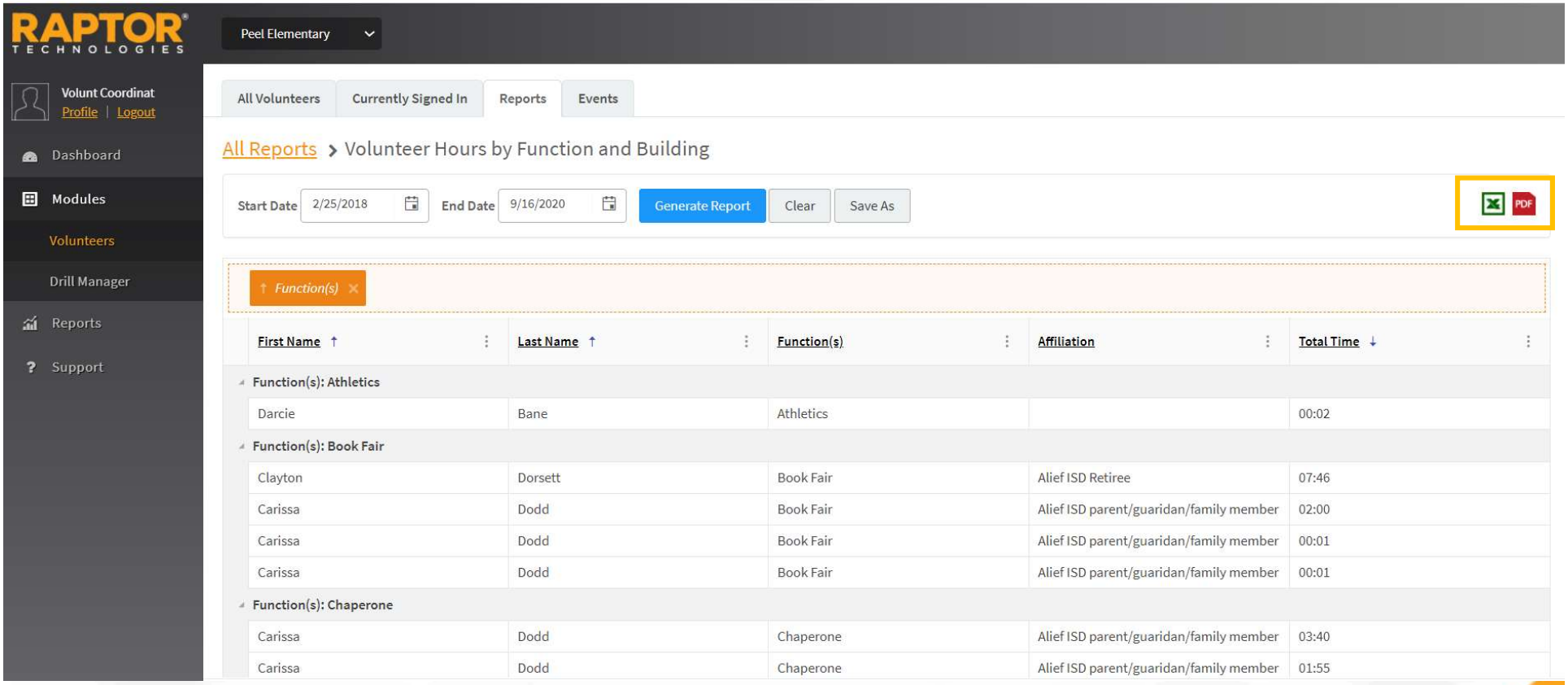
Volunteer Management- Volunteer Status Report



Volunteer Management- Adding Data to Report

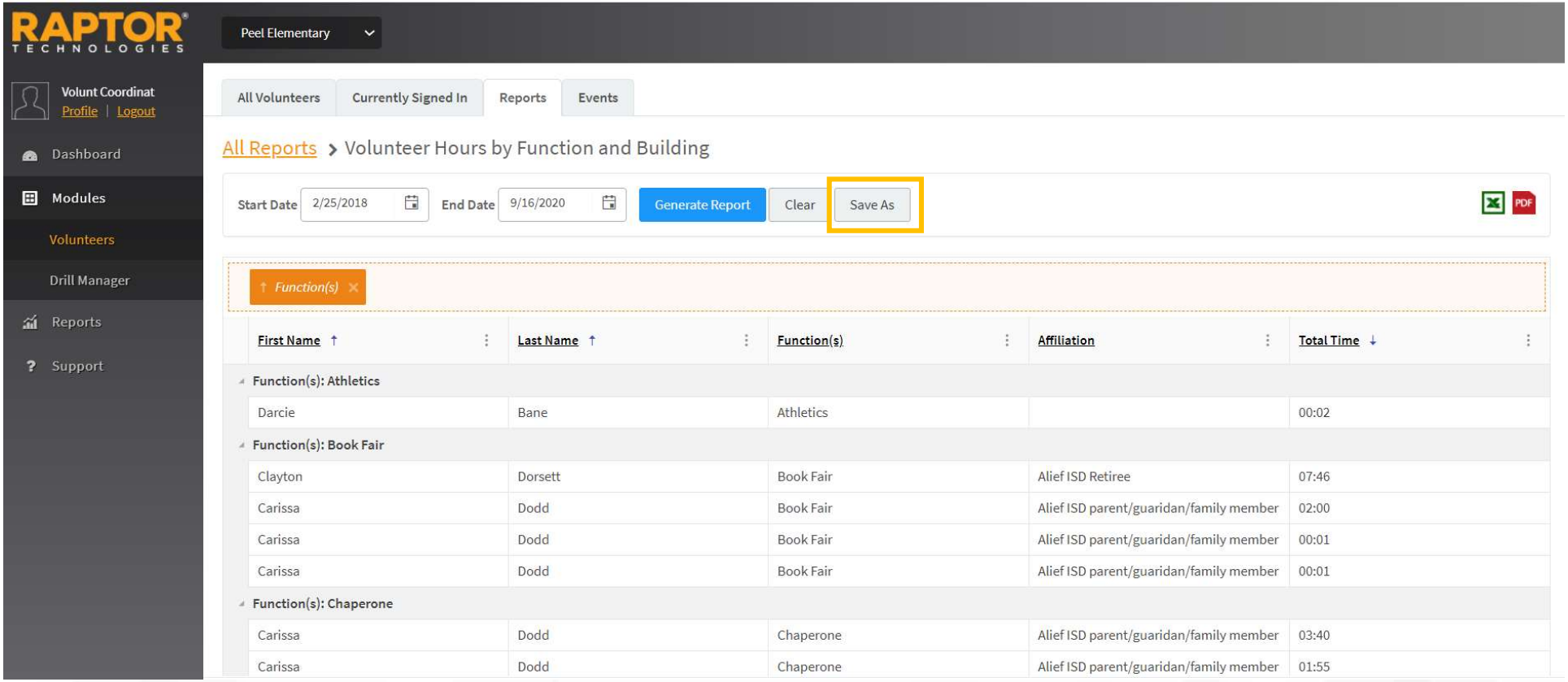


Volunteer Management- Exporting Reports

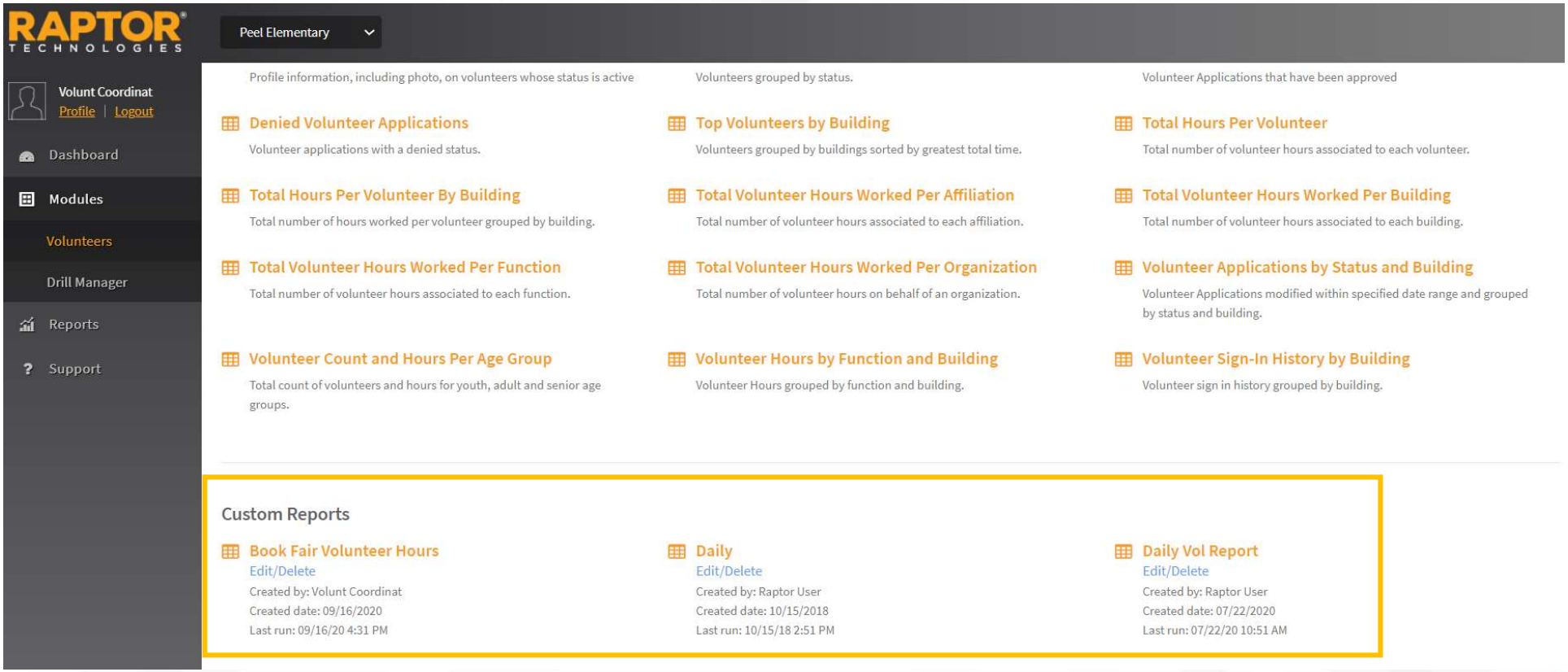


First Name	Last Name	Function(s)	Affiliation	Total Time
Function(s): Athletics				
Darcie	Bane	Athletics		00:02
Function(s): Book Fair				
Clayton	Dorsett	Book Fair	Alief ISD Retiree	07:46
Carissa	Dodd	Book Fair	Alief ISD parent/guaridan/family member	02:00
Carissa	Dodd	Book Fair	Alief ISD parent/guaridan/family member	00:01
Carissa	Dodd	Book Fair	Alief ISD parent/guaridan/family member	00:01
Function(s): Chaperone				
Carissa	Dodd	Chaperone	Alief ISD parent/guaridan/family member	03:40
Carissa	Dodd	Chaperone	Alief ISD parent/guaridan/family member	01:55

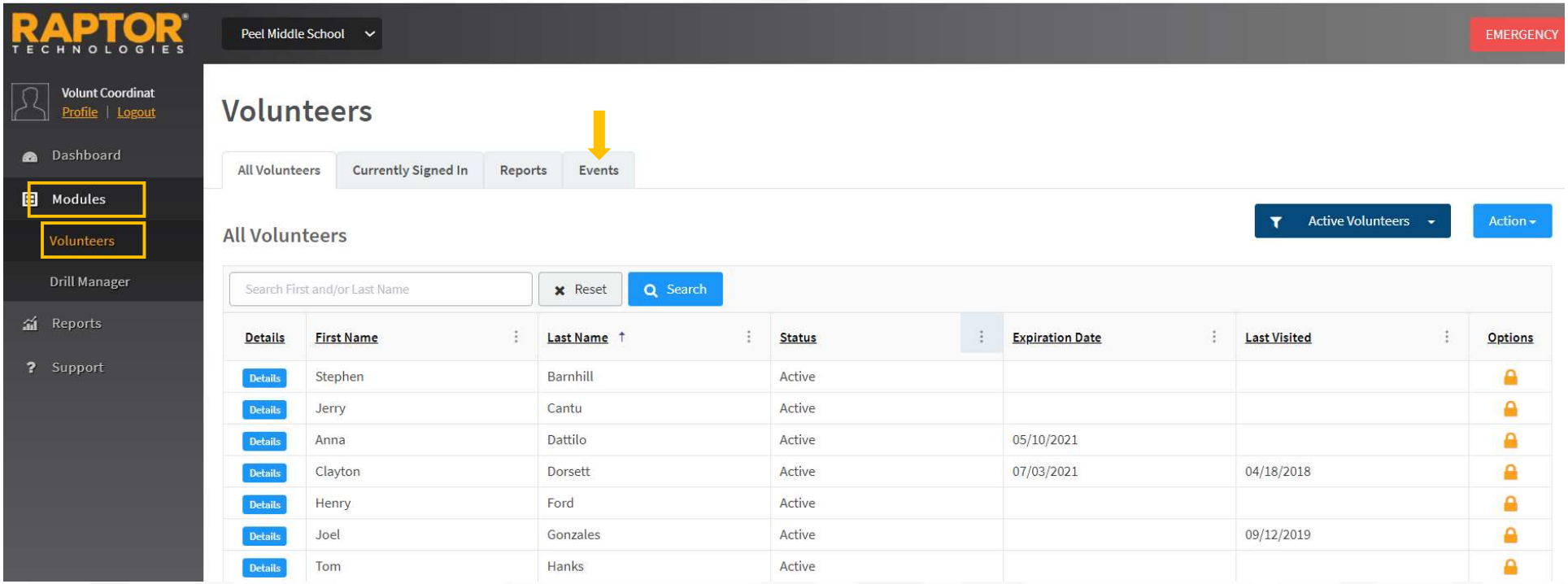
Volunteer Management- Saving Custom Reports



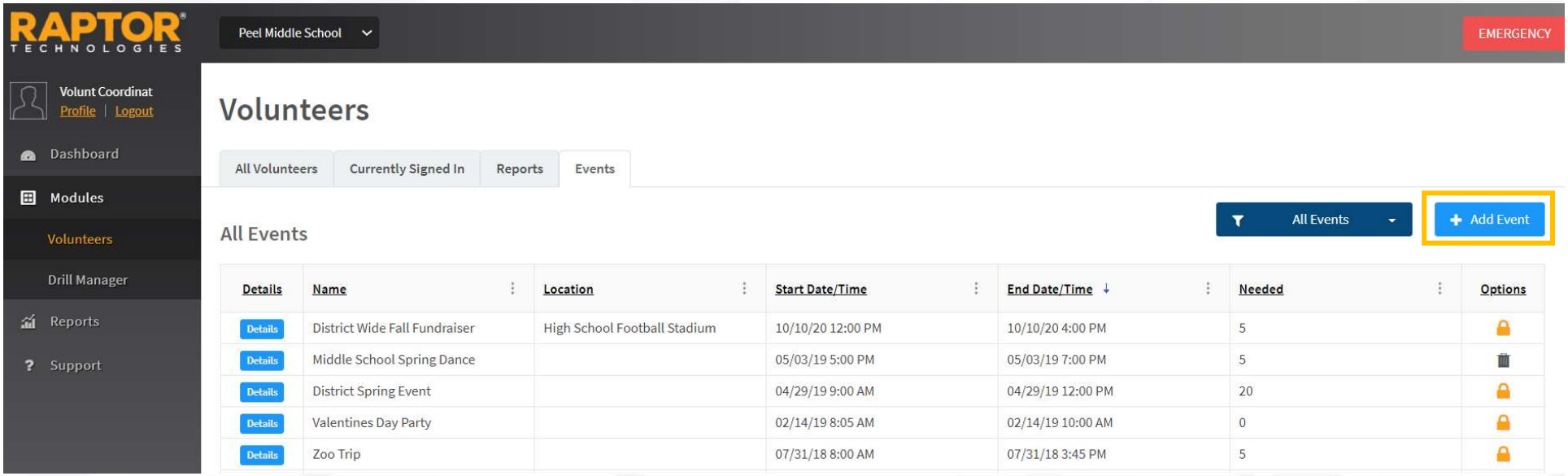
Volunteer Management- Custom Reports



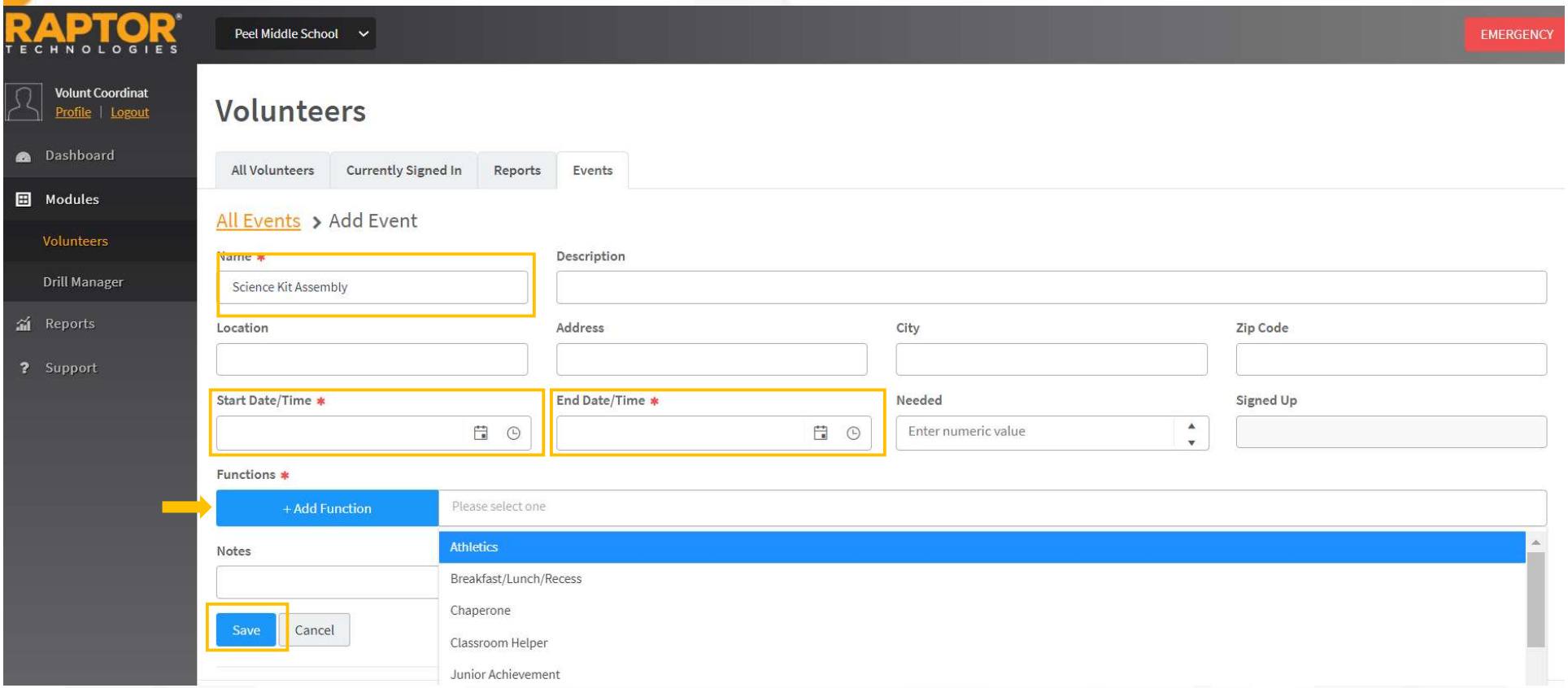
Volunteer Management- Event Management



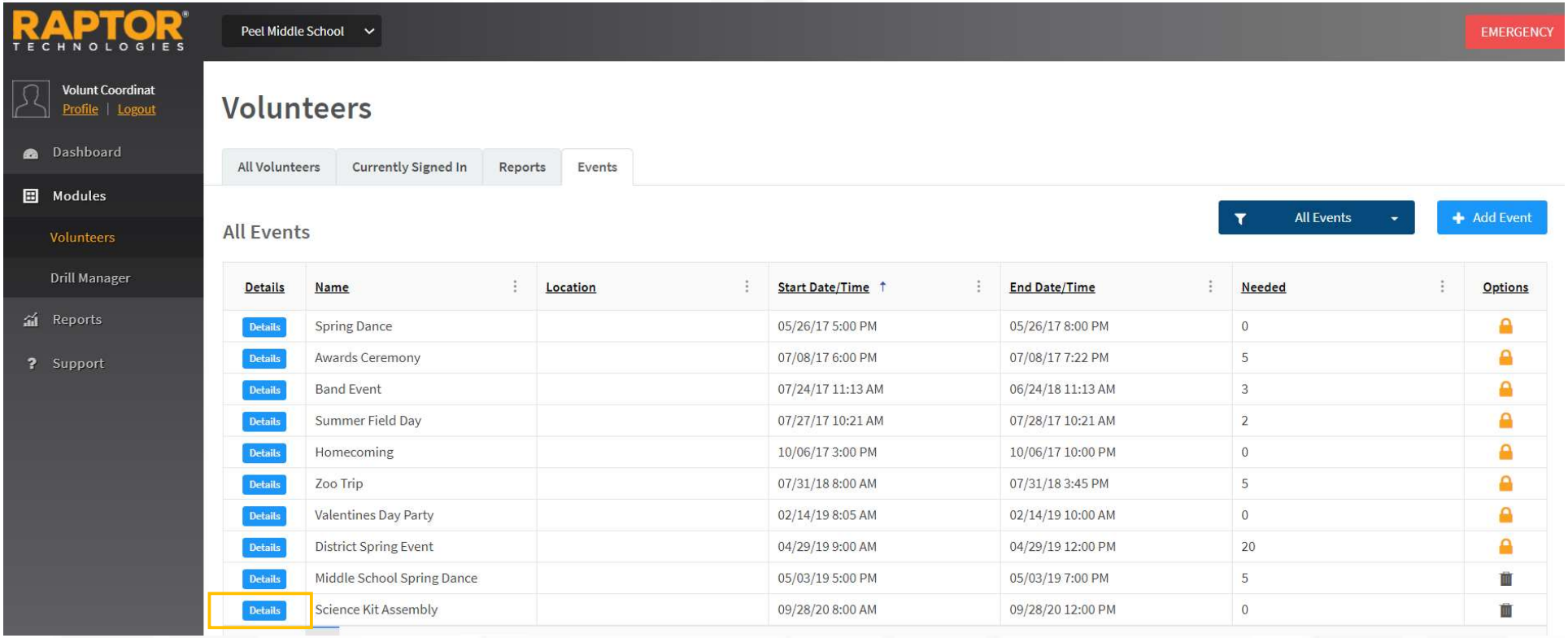
Volunteer Management- Event Management



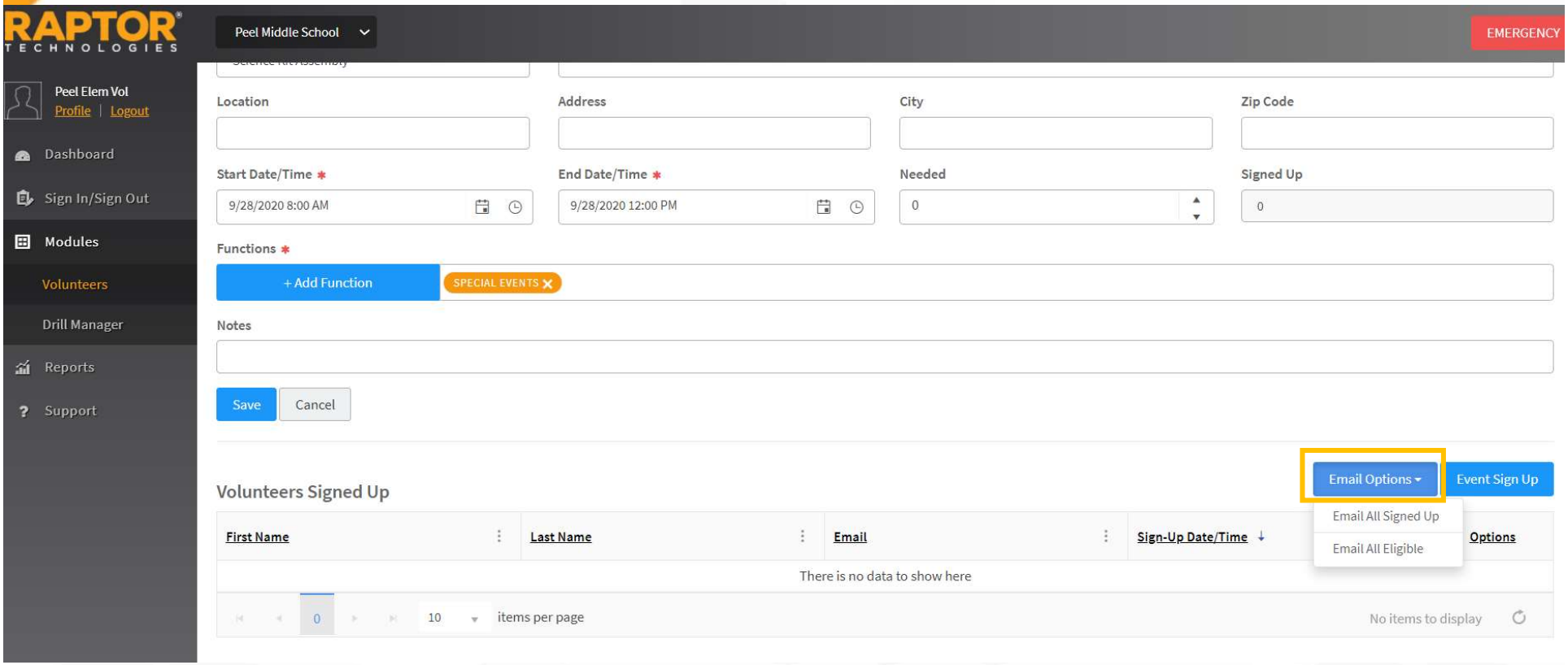
Volunteer Management- Event Management



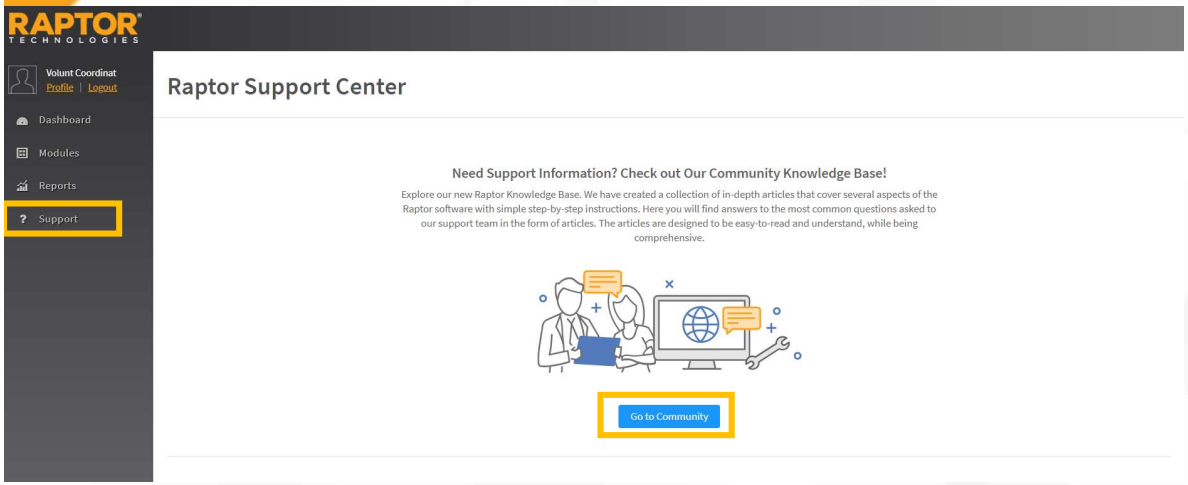
Volunteer Management- Event Management

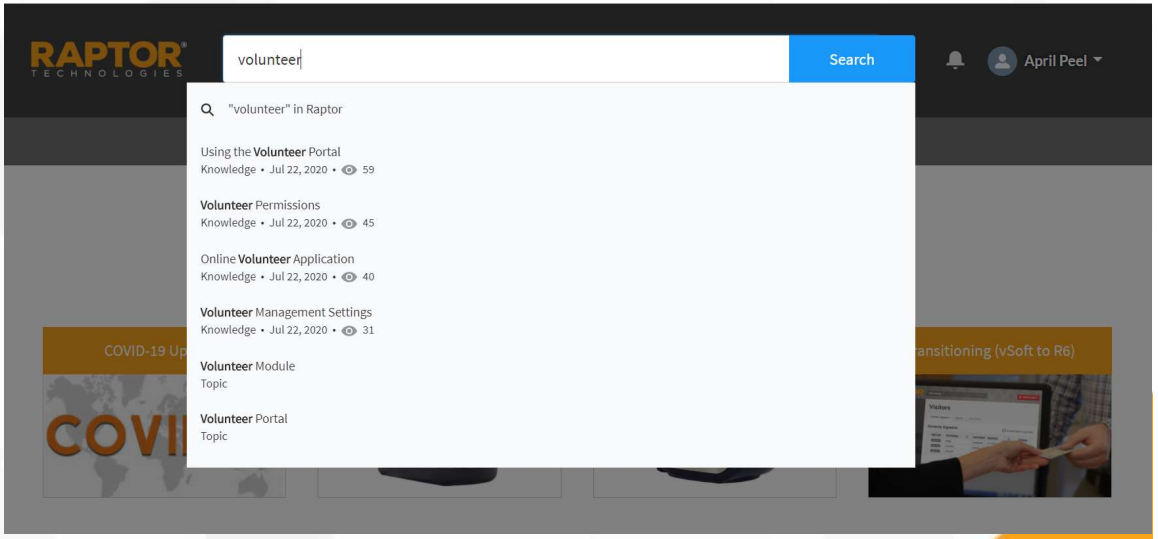


Volunteer Management- Event Management



Raptor University





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TECHNOLOGIES

Level 1 and Level 2 Clearances

Level 1

- Online application
- Required for ALL volunteers
- Screened by the Security Clearance office
- Approval email sent
- Renew application annually

Level 2

- Fingerprinting
- Required for select volunteers
- Requested by school personnel
- Up to 10-day waiting period
- Valid for five years
- Renew personal information annually

Level 2 Clearance Information

- Level 2 clearance is ONLY for select volunteers such as overnight chaperones and band/athletic coaches
- Level 2 requests must ONLY include the following:
  - Name
  - Date of birth
  - School name
  - Specify role: overnight chaperone or band/athletic coach
- Volunteers must not contact the security clearance office for assistance unless their status is Inactive
- BCPS employees are level 2 cleared

Current Volunteer Opportunities

Virtual

- Classroom assistant
- Editing documents and videos
- Guest speaker
- Homework tutor
- Pen pals
- Planning of virtual school events
- PTA/PTSA
- School Advisory Committee/School Advisory Forum

Non-virtual

- Off-campus fundraising
- Packaging school supplies and other materials for students

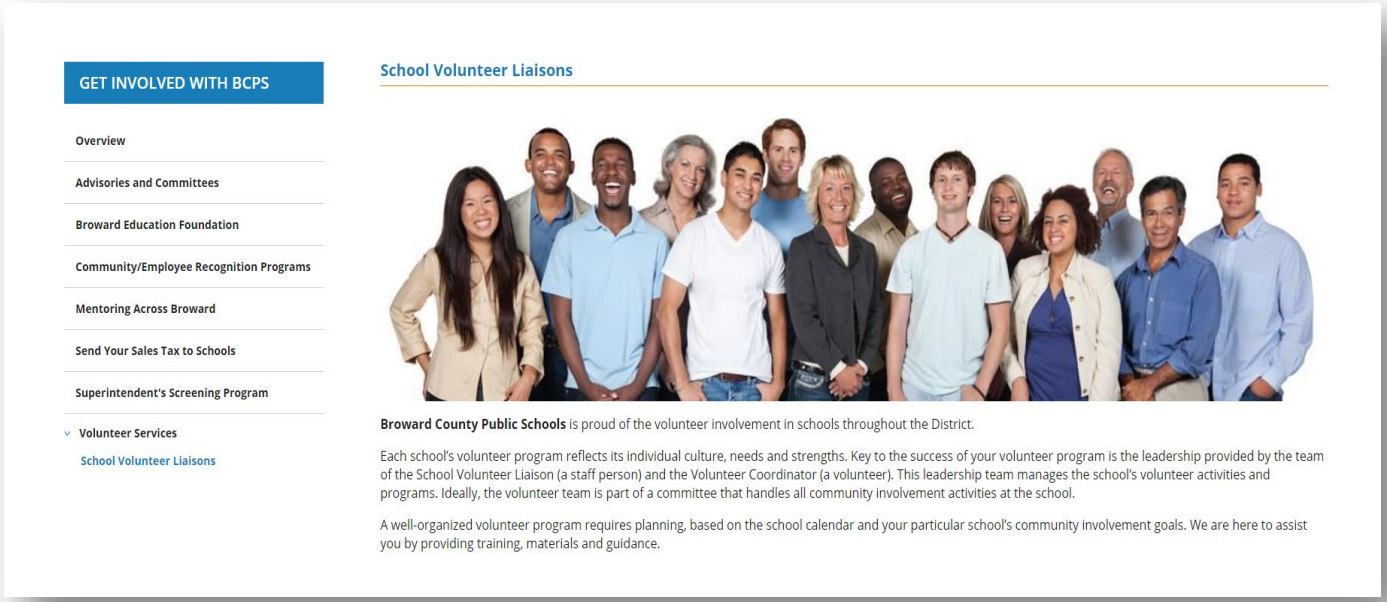
Videos

Virtual Volunteer Opportunities

Rachel Silber
School Volunteer Liaison
Hollywood Hills High School

School Volunteer Liaison Webpage

browardschools.com/volunteerliaisons



- ❑ Guidelines for Virtual Volunteerism
- ❑ Safety and Security Information
- ❑ Links to forms and the SVL Manual
- ❑ Volunteer Recognition and Awards

Update: Volunteer Recognition & Awards

- District-Level Awards
  - Outstanding Volunteer Awards
  - Hours of Service Award

- State-Level Awards
  - Golden School Award
  - Silver School Award
  - Five Star School Award (suspended)

Volunteer Services Contact Information

volunteer@browardschools.com

754-321-2300